



# Information for Ukrainian refugees

## Recognised German courses for persons with protection status S

The canton of Zurich has an established support system in place for refugees (Integration Agenda Canton of Zurich, IAZH). As part of this, German courses are now being offered primarily to Ukrainian refugees with status S.

The courses are of different learning levels and intensities, and some also offer assistance with childcare.

The **social services (case management agencies)** in the municipalities are responsible for assigning people to German courses. To apply, please contact the social service in the municipality that you live in:

- City of Zurich: Asyl-Organisation Zürich (AOZ), Tel.: +41 44 415 66 33 (Monday to Friday, 08:00-12:00, then voicemail), Email: [aoz-bildung@aoz.ch](mailto:aoz-bildung@aoz.ch)
- City of Winterthur: Sozialberatung, Abteilung 5, Pionierstrasse 5, Email: [Ukraine.SB@win.ch](mailto:Ukraine.SB@win.ch)
- Other municipalities: If you do not know which social service is responsible for you, please contact the local information office of the municipality where you live.

**Please understand that assigning you to a course may take a while**, as the case management agencies are currently very busy with arranging accommodation and basic provisions for the large number of Ukrainian refugees. **Course registration is only possible through the responsible agencies in the municipality that you live in. For persons with protection status S who have been assigned to a municipality, the municipality (social service) will cover the cost of the course.**

## Recognised German courses for persons without protection status S

If you have not (yet) applied for protection status S or have not yet been assigned to a municipality, you will have to pay for the course yourself. Your options for recognised German courses include:

### Basic German courses in the municipalities

Many municipalities in the canton of Zurich offer **basic German courses (non-intensive)**. To be eligible, you must live in the municipality that is offering the course. You can check the Integration Office's course database to see if these German courses are available in your municipality.

Integration Office course database: [zh.ch/de/migration-integration/integration/integrationsangebote.html](https://zh.ch/de/migration-integration/integration/integrationsangebote.html)

The municipal German courses are subsidised by the municipalities, with participants usually paying a cheaper fee of **CHF 5.00** per lesson.

Municipalities that are not included in the Integration Office course database may still offer basic German courses. Please check with the municipality where you live.

### Commercial German courses

In the canton of Zurich, numerous **German courses are offered by commercial language schools and providers of continuing education and training**. These courses are open to everyone and are of different levels and intensities. Some also offer assistance with childcare.

The fees for German courses offered by commercial providers vary depending on the language school, the course level and the intensity of the course. They range from **around CHF 15.00 to around CHF 35.00** per lesson.

## Current information for Ukrainians in the canton of Zurich

On its webpage [zh.ch/ukrainehilfe](https://zh.ch/ukrainehilfe), the canton of Zurich publishes up-to-date official information for refugees and aid providers on topics such as **entry, accommodation, work, health, integration and education**.