



Privacy Policy

Processing of personal data by the Canton of Zurich in connection with coronavirus vaccination

(Version 1.4 of 19 January 2021)

1. Introduction

This privacy statement explains how the Canton of Zurich collects and processes personal data in connection with the tool for registration and management of Covid-19 vaccination appointments (hereinafter referred to as the "**registration tool**"), which can be accessed on the website <https://www.zh.ch/coronaimpfung>¹ (hereinafter referred to as the "**website**"). Personal data is understood to mean all information that relates to a specific or identifiable person. It is aimed at the residents of the Canton of Zurich.

2. Which of my personal data are collected?

The personal data processed can be divided into two categories:

- **Data for the management of the registration and the vaccination appointments:**

These encompass the following personal data:

- Family name, first name
- Address (street, house number, zip code, place)
- Contact data (e-mail address, mobile phone number)
- Information on your health insurance card (card number, validity date, health insurance)
- Date of birth
- Sex
- Being part of specific risk occupation
- Place of work
- Preferred vaccination location and scheduling availability
- Indication of whether you would like to have your vaccination data recorded for the creation of a vaccination certificate or another form of an internationally recognised future development of the vaccination confirmation
- Information on your current health status and contraindications such as immunosuppressants or allergies to other vaccinations.

¹ Anm. d. Üb.: Ggf. Adresse der englischsprachigen Version einfügen.

- **Website usage data: This includes specifically the following:**

- Technical information about the device you are using (computer, smartphone, etc.) as well as the browser and internet connection you are using (in particular browser type and version, IP address, internet provider, operating system)
- Information on access to the website, in particular the time of access.

In addition, information on the administered Covid-19 vaccination (namely vaccination date, vaccine and vaccine batch).

When we refer to "personal data" below, we mean the categories of your personal data described in this section 2.

3. For what purpose is your personal data collected and processed?

The Canton of Zurich processes personal data for the following purposes:

- to receive your application for an appointment for Covid-19 vaccination and to check its content;
- to identify you for the use of the registration tool (2 factor authentication, using your e-mail address and mobile phone number);
- to check whether you are eligible to be vaccinated against Covid-19 in the canton of Zurich, whether you belong to a priority category and whether you have a medical contraindication;
- to coordinate the various appointment requests in the canton of Zurich and assign you an appointment for Covid-19 vaccination;
- to keep you informed of the status of your pre-registration for Covid-19 vaccination and to provide you with information and instructions in connection with the Covid-19 vaccination you have requested, communicating via the e-mail address or mobile phone number you have provided;
- settlement of vaccination costs with your health insurance and the canton;
- issuing vaccination certificates;
- Pharmacovigilance (monitoring of adverse effects);
- Reporting to the Confederation in accordance with the requirements of the epidemic legislation.

In connection with the use of the website, the Canton of Zurich also processes personal data to enable an optimum user experience of the website. Additional information on this topic can be found below in the explanations on the use of cookies in section 6.

4. Legality of data processing

The processing of personal data is carried out within the framework of the Law of the Canton of Zurich on Information and Data Protection of 12 February 2007 (Informations- und Datenschutzgesetz IDG) and the epidemic legislation and is used for scheduling as well as the management and the administration of the Covid-19 vaccinations for persons who wish to be vaccinated against Covid-19 in the Canton of Zurich.

5. Collection of personal data

Personal data relating to the use of the website (see section 2 above) is collected as soon as you access the website and while you are using the website. The website uses cookies for this purpose. You can find out more about cookies under point 6 below.

Your personal data for the management of the registration and vaccination appointments (see section 2 above) are collected when you enter them via the registration tool.

The Canton of Zurich obtains your personal data relating to the vaccinations administered from the health facility (vaccination centre, doctor's practice, etc.) that vaccinated you.

6. Use of cookies

In order to enable a smooth visit to the website and the use of the registration tool, the website uses cookies. These are small text files that your browser downloads and stores on your device when you open and use the website. Cookies provide information on your browser settings, the location of your device, technical data on your device, etc. Some cookies (so-called session cookies) are deleted at the end of the browser session, other cookies remain on your device (so-called permanent cookies). These enable us, for example, to recognise the device you are using the next time you visit the website.

You may restrict the use of cookies through the settings on your browser as well as deleting cookies. However, restricting the use of cookies may mean that certain content or functions of the website or the registration tool are no longer available to you. Depending on the browser settings and in the event of a reset of the browser settings, it may be that the browser cookies settings have to be made again. The Canton of Zurich has no influence on the settings of your browser. Further information on cookies can be found, for example, at www.aboutcookies.org.uk.

7. Disclosure of personal data to third parties

For the purpose of allocating vaccination appointments and carrying out vaccinations and establishing vaccination documentation in the patient file, the Canton of Zurich passes on personal data to the involved non-cantonal healthcare facilities involved in the vaccination process (e.g. doctors' practices). In addition, personal data is passed on to the health insurers for the purpose of billing for services and in anonymised form to the Federal Office of Public Health for the purpose of reporting in accordance with the requirements of the epidemic legislation.

Apart from this, personal data is not passed on to third parties. However, the Canton of Zurich uses external service providers to operate the registration tool and to communicate with you via the e-mail address or mobile phone number you have provided, or uses services or applications provided by external service providers. The processing of your personal data by such service providers is based on agreements concluded with these service providers.

8. Consent to the disclosure of personal data to third parties

If you agreed to this option when entering your data in the registration tool, the canton may forward your vaccination data for the creation of an electronic vaccination card to a body which has been checked by it with regard to data security and found to be secure and which has been commissioned by it or the Confederation.

9. Transmission of personal data abroad

Personal data is basically processed and stored in Switzerland.

10. Archiving personal data

Personal data is stored for as long as is necessary for the purpose of the data processing and is then deleted. As a rule, your personal data will be stored for one year. Personal data on vaccinations are stored in the patient file for 10 years from the date of vaccination in accordance with legal requirements.

11. Updates of this Privacy Policy

This Privacy Policy may be updated from time to time. In such a case, the updated version of this Privacy Policy will be made available on the Website. The updated Privacy Policy will only apply to data processing that takes place after the updated version comes into effect. Please check the website regularly for any updates.

12. Your rights

You have various rights in relation to the processing of personal data by the Canton of Zurich, namely the right of access to your personal data, the right to have inaccurate personal data corrected or to have incorrect personal data deleted, the right to demand that unlawful data processing cease and that the unlawfulness be established, and the right to demand that the consequences of unlawful data processing be remedied.

A copy of the patient's own file may be requested from the vaccination centre on the basis of the law.

13. Contact

If you have any questions or other concerns about data protection in connection with the registration tool, you can contact the Health Department of the Canton of Zurich (Gesundheitsdirektion des Kantons Zürich) at the following e-mail address: info.vac@gd.zh.ch.

In addition, you can contact the Data Protection Officer of the Canton of Zurich for general concerns about data protection (<https://www.zh.ch/de/politik-staat/datenschutz.html>).